BABYPING

User Guide

Your first steps to smart monitoring

Important safety and legal Information

We have taken all measures to ensure the BabyPing Video Monitor meets the highest safety standards but it must be setup and used correctly. Please take a few moments to read through the following information:

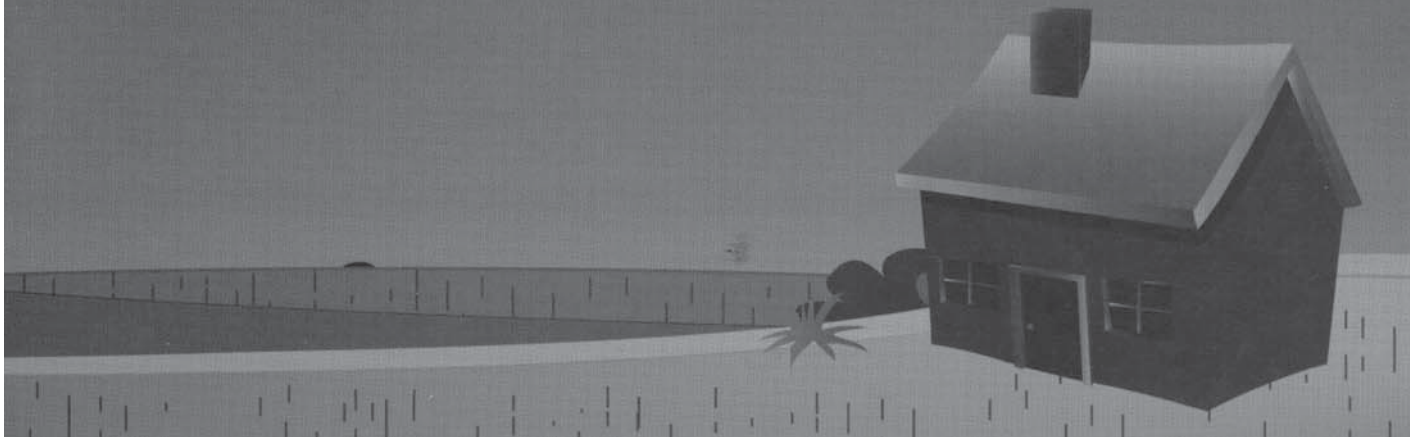
The BabyPing Video Monitor is only for use as a parenting aid for monitoring your baby/child in safe conditions while you are in the same house. The BabyPing Video Monitor should not be used to replace adult supervision and you should still regularly check on your baby/child.

You should only use the BabyPing Video Monitor if your baby/child is healthy, it should not be used to replace equipment for monitoring a baby/child with special medical needs

Before and during use, ensure all cables attached to the BabyPing Video Monitor are secure and are out of reach of baby. Please use the cable clips provided to ensure that cables are firmly secured before placing the BabyPing Video Monitor near your child.

Do not place in high humidity environments such as showers, bathrooms or outdoor. Keep away from liquids. Do not disassemble. Contains small parts which may pose a choking hazard to young children. Only use approved accessories and power supply. Infrared LED lights produce heat and can be a fire hazard. Do not cover the BabyPing Video Monitor when in operation. Ensure the BabyPing Video Monitor is properly mounted before use. Direct sunlight and reflections may damage the lens.

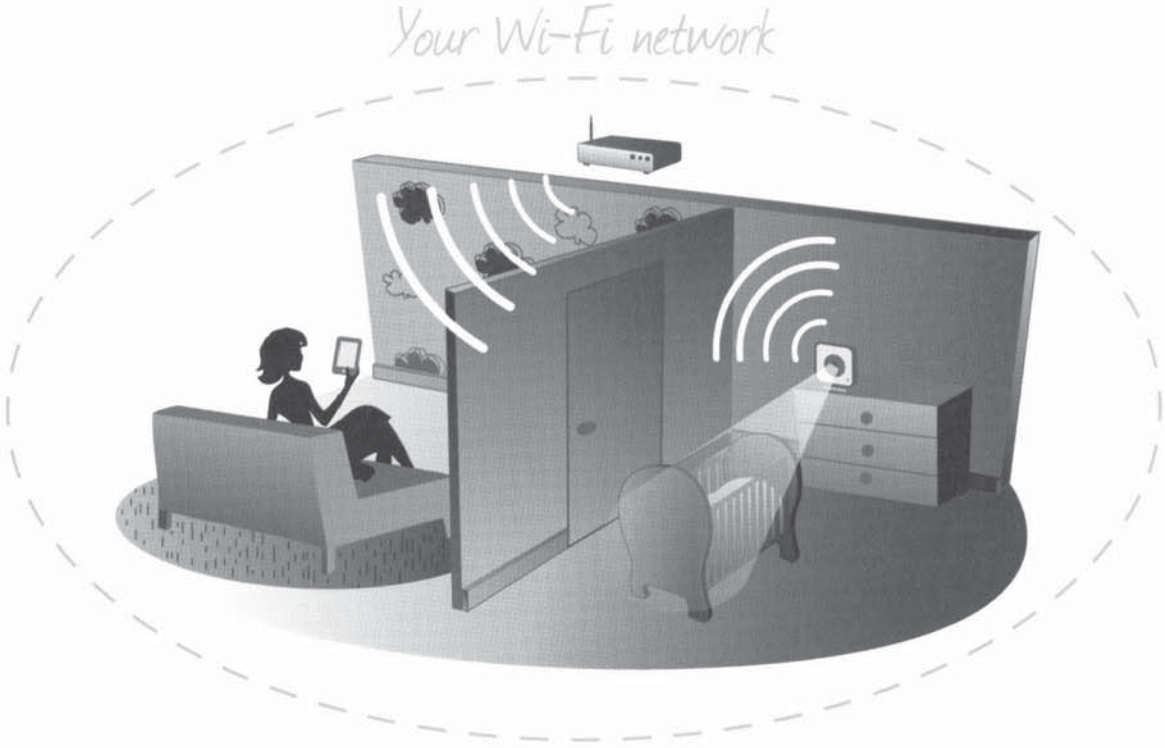
If at any point you are concerned or have questions about the BabyPing product, please email us at **hello@babyping.com** for assistance.



Thank you for choosing the BabyPing Video Monitor

The video monitor designed for modern parents who want to view, hear and monitor their baby through Apple iPhone®, iPad® or iPod Touch® (iDevices).

How it works:



- The BabyPing Video Monitor connects to your network either via Wi-Fi or network cable.
- Only iDevices within your home network can access your BabyPing Video Monitor. It cannot be accessed from outside your network
- For extra protection you can set an access password for your BabyPing Video Monitor to restrict viewing access within your network.
- The BabyPing Video Monitor can be used with HomePlugs or Wi-Fi range extenders should you need to cover excessive distances

Easy setup
Setup the Monitor with your network directly from the BabyPing app on your iDevice. No computer needed.

SmartFilter™
Optional audio filter cuts out background noise and static and will only alert you when your baby cries.

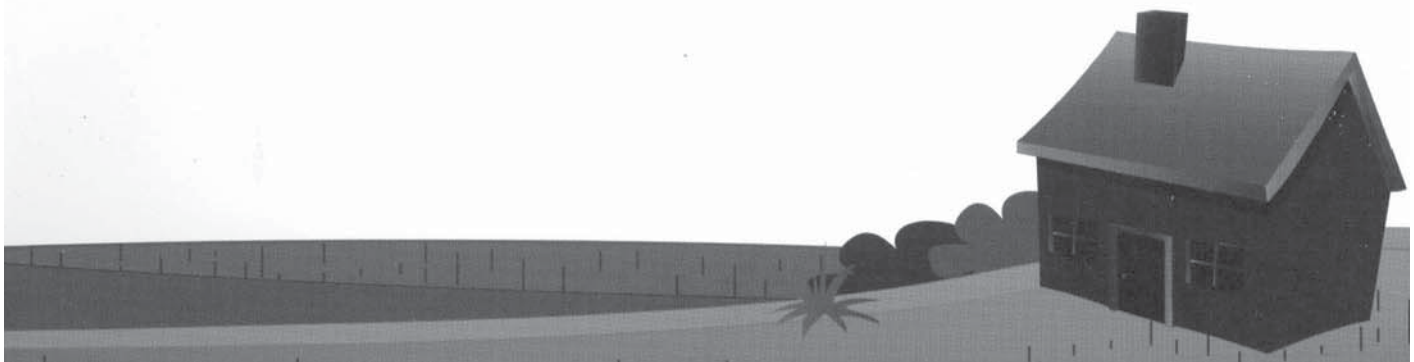
Constant-Connect™
A constant tether between monitor and your iDevice instantly alerts you to baby cries, even if you are on a call.

Double-layer security
Leading encryption methods plus password protection ensures you have total control over who can access your monitor.

Invisible night vision
The night vision uses invisible light so you can see clearly in complete darkness without disturbing baby's sleep.

Zero interference
BabyPing uses your Wi-Fi network so your wireless signal won't be affected or suffer from interference like some traditional baby monitors.

– Perfectly simple, reassuringly secure



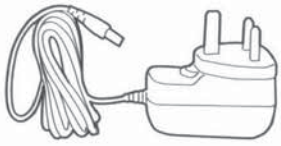
What's in the box

BabyPing Video Monitor

To monitor your baby

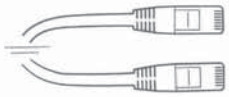
Monitor stand

To place on a flat surface or attach to the ceiling or the wall



3m power supply with

With UK/US/EU plug attachments



1m network cable

Use to setup the BabyPing Video Monitor

2x

Mounting screws

For wall or ceiling mounting

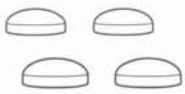
2m iDevice extension power cable

Use to extend the cable when charging your iDevice

6x

Pack of cable clips

To secure any cables

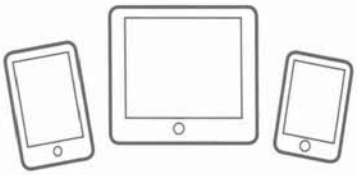


Attachable rubber feet

For stand when used as a stand on horizontal surfaces

Missing something? Email us at hello@babyping.com

You will also need:

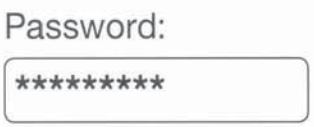


An iDevice

iPhone, iPad or iPod Touch. Must be running iOS4 or later

A free network cable socket on your router

Most likely given to you by your Internet provider

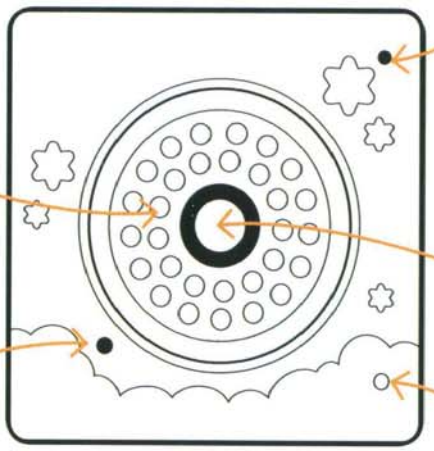


Your Wi-Fi Password to your home network

Not needed for cable connection as long your iDevice is on your Wi-Fi

The BabyPing Video Monitor

Front



Microphone

30 infrared LEDs

Lights up room with invisible light

Lens

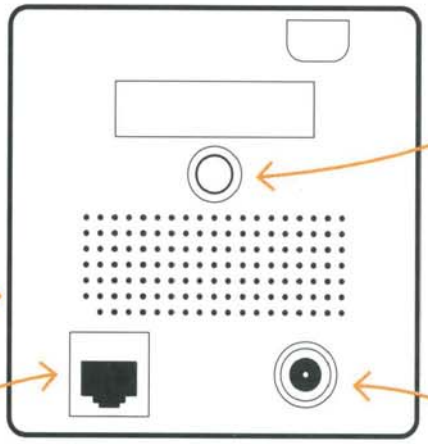
Light sensor

Detects when to automatically switch to night vision

Status LED

Turns off when room is dark and monitor goes into Night Vision mode, to minimise disturbance

Rear



Screw mount

Reset button

Will reset the Monitor to factory default settings

Network cable socket

For setting up the Monitor or to stay connected via cable

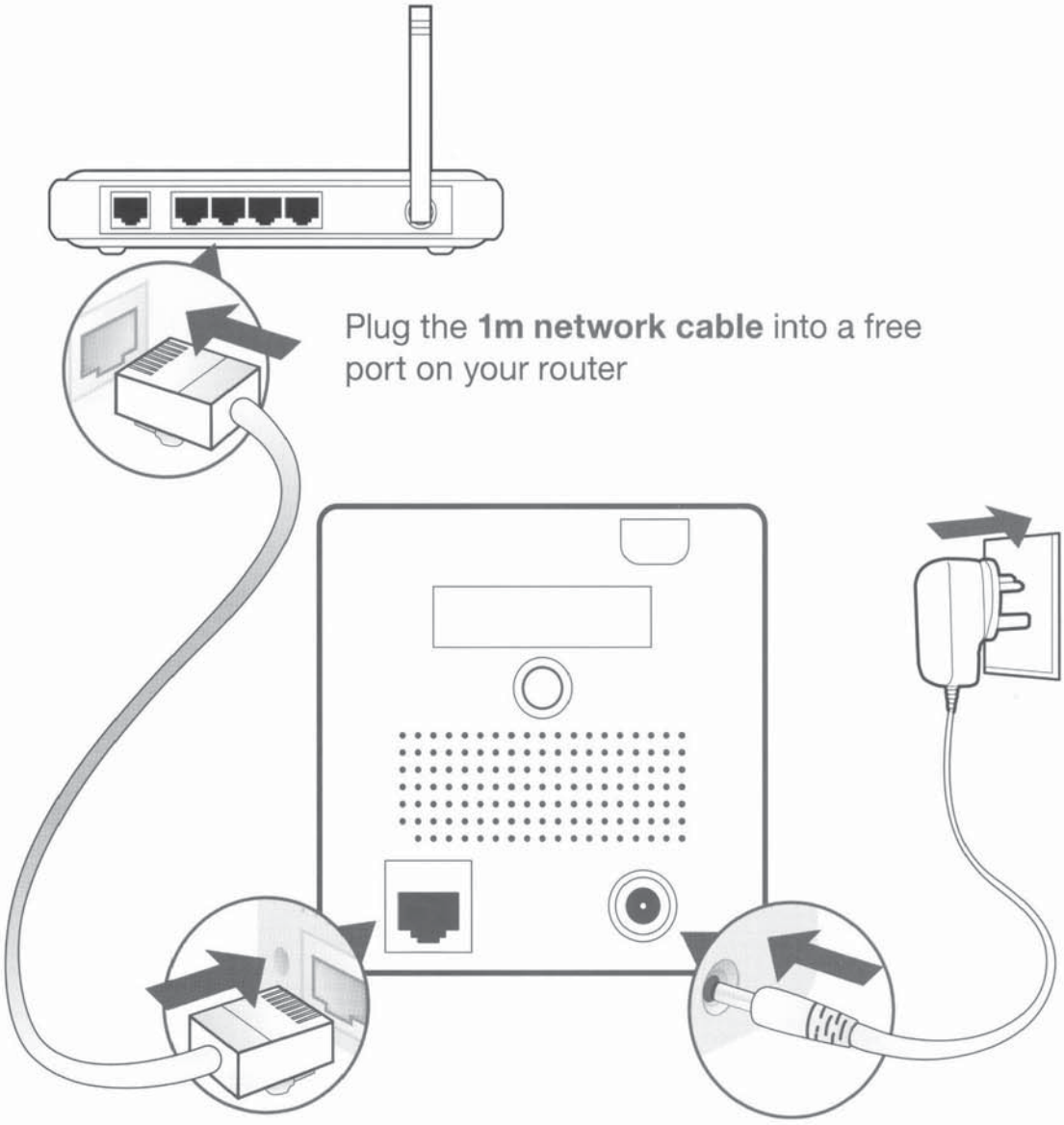
Power cable socket

Status LED indications:

- Green: All OK and ready for use
- Red: Booting
  Red blinking: Connection failure
- No light: No power or on Night Vision

1 Plugging in the Monitor

1. Power up and connect the Monitor to your router



Plug the **1m network cable** into a free port on your router

Plug the other end of the **1m network cable** in to the back of the BabyPing Video Monitor

Plug the **power cable** in to the back of the BabyPing Video Monitor

2 Install the BabyPing app

1. Connect your iDevice to your Wi-Fi network

2. Find the BabyPing app in the App Store℠

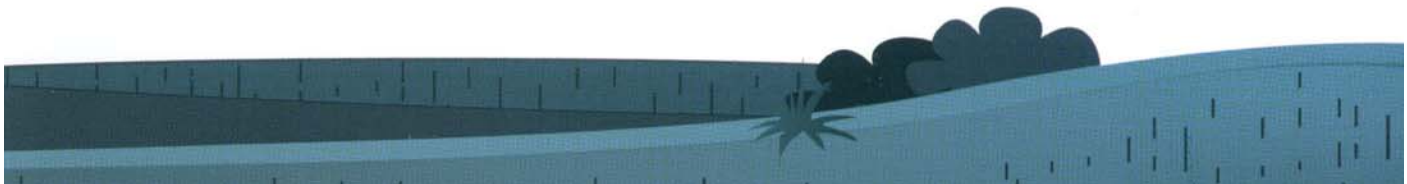
Search for "BabyPing"

OR

Scan the QR-code to get to the download page (QR-scanner app required):

http://www.babyping.com/app/install

3. Install the BabyPing app



3 Connecting Monitor to your network

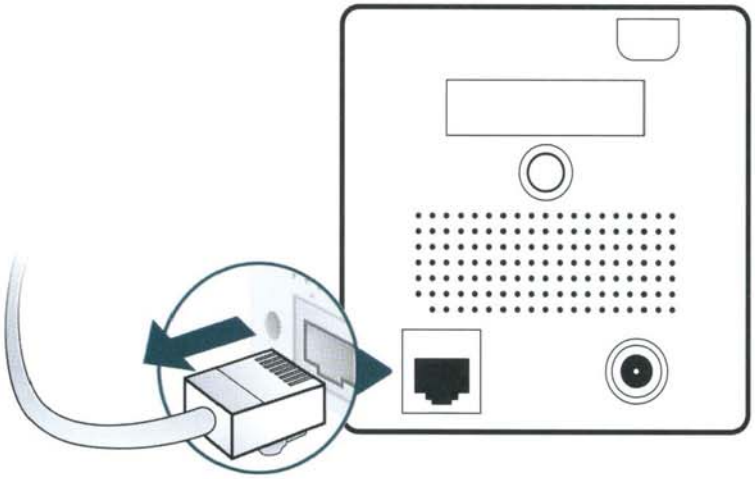
1. Run the BabyPing app

2. Connect to your network

OR

...and skip step 3

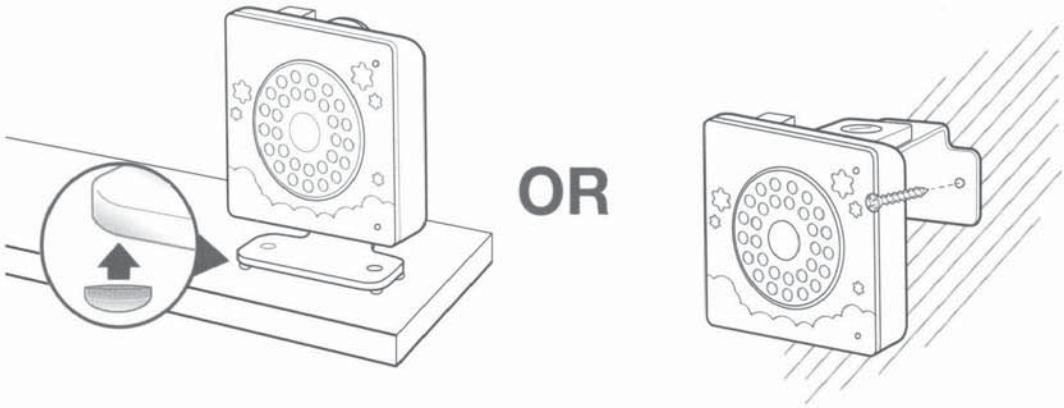
3. Wait for the BabyPing app to confirm Wi-Fi is setup, then unplug the network cable from video monitor and router



Note: Need to move your BabyPing? Don't worry. If you unplug the power, the Monitor will save your settings.

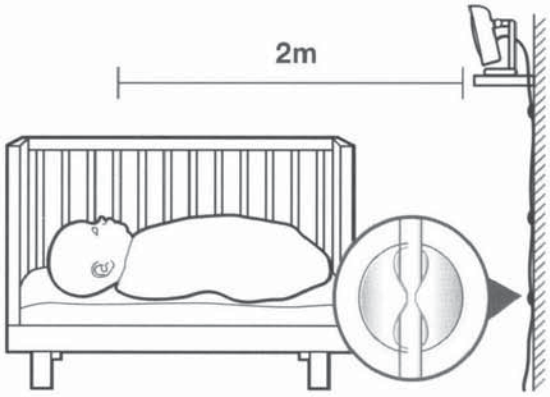
4 Mounting the Monitor

1. Mount the Monitor on wall or a shelf near the baby



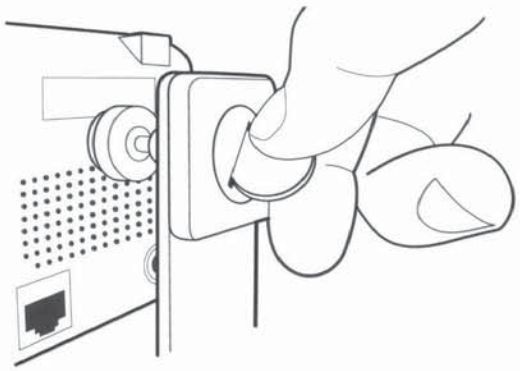
! Notice:

Do not attach to, or place on, the crib directly.

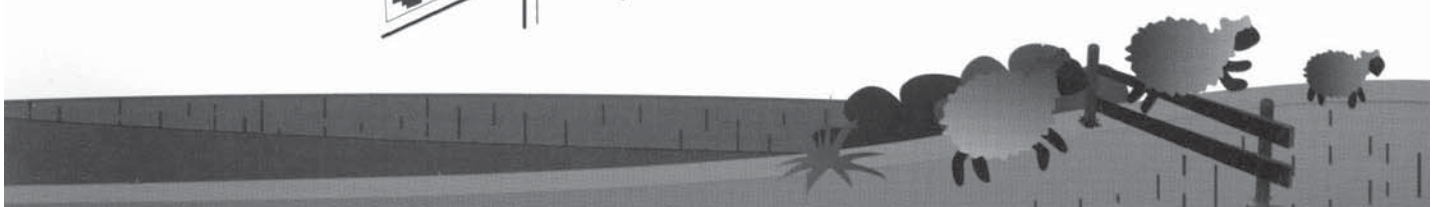


Place the BabyPing Video Monitor about 2 m away from your baby's crib for optimal sound. Use the included cable clips to guide and secure the cable.

2. Tighten ball joint with a coin to fix into position



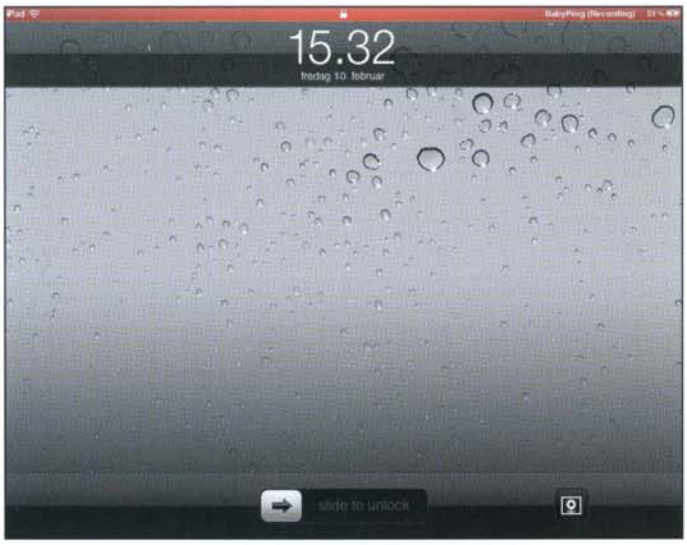
You're now ready to use BabyPing!



Multitasking with BabyPing

Monitor & Multitask with Audio mode

On your iDevice, BabyPing remains active in the background even if your device is on standby. You can continue to carry out other tasks such as sending emails and still be connected to your baby



Note: The iPad is not recording sound or video from BabyPing even if it displays **"BabyPing (Recording)"** This is just the standard way the iPad shows audio monitoring apps running in the background.

Notification mode

When you are on a call or using another application that uses sound the BabyPing app will stop playing audio, but you will still receive a message each time your baby is crying, see fig. 1 and 2. If you tap the message the BabyPing app will open and start the video stream.

Fig. 1

Fig. 2

Tips

Using BabyPing at a friend's house

When going to a friend's house or travelling you need your:

- BabyPing Video Monitor
- BabyPing Video Monitor power supply
- 1m network cable
- iDevice
- Friend's Wi-Fi password

Connecting BabyPing Video Monitor to someone else's network:

1. Connect Your BabyPing Video Monitor to your friend's router with a network cable
2. Connect your iDevice to your friend's Wi-Fi network
3. Open the BabyPing app and open settings when your BabyPing Video Monitor is connected
4. Open Wi-Fi setup and input your friend's Wi-Fi password
5. Wait for BabyPing Video Monitor to verify connection
6. Remove network cable and the BabyPing Video Monitor is ready to use.

Use BabyPing on multiple iDevices

You can use BabyPing with more than one device at the same time.

Due to home network bandwidth limitations, we do not recommend using more than 3 devices to access the BabyPing Video Monitor at any one time to ensure alerts are continued to be received.

Troubleshooting

Problem:	Possible solutions:
The BabyPing app shows **"No BabyPing Video Monitor found"**	Try to search again with the BabyPing app Try to disconnect and reconnect power cable to BabyPing Video Monitor
The BabyPing Video Monitor is **blinking red** (connection failure)	Make sure your iDevice is connected to your Wi-Fi and the connection is working The BabyPing Video Monitor may be out of Wi-Fi range. Try to test monitor closer to your Wi-Fi router or use network cable
I have **changed my Wi-Fi password** and BabyPing Video Monitor is **blinking red**	1. Connect your BabyPing Video Monitor to your router with a network cable 2. Open the app, input the new Wi-Fi password under settings in the BabyPing app
The BabyPing app shows a **"Wi-Fi is disconnected"** warning	Make sure your iDevice is connected to your Wi-Fi
The BabyPing app shows **"Low Wi-Fi signal level"** warning	Reposition BabyPing Video Monitor or your Wi-Fi router to get better signal strength Alternatively to Wi-Fi, use BabyPing on network cable
The video has a **large delay** or **not performing well**	Reboot the Monitor by turning power off and on Alternatively it may be necessary to use BabyPing with network cable to improve performance
I have forgotten my **BabyPing access password**	Press **RESET** button on the side of the Monitor with a pin (This will also remove Wi-Fi settings and monitor name)

Need further help?

If you need more help or wish to communicate with other BabyPing users about the product, visit our support centre: **http://support.babyping.com**

BabyPing Video Monitor Warranty

- BabyPing is produced & manufactured by Y-cam Solutions Ltd.
- All Y-cam products are carefully designed, manufactured and tested. However, should this product prove faulty within 12 months of purchase due to a materials or manufacturing fault please return it to the original place of purchase.
- For guarantee purposes proof of purchase will be required.
- We recommend that you retain your receipt and attach it to this guide, which should be kept in a safe place.
- Y-cam does not accept liability for damage arising from abuse, misuse or negligence.
- This guarantee is not transferable and therefore does not apply to second-hand products.

Baby monitors just grew up...

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